



Mercedes-Benz

**T. C. Rolt Limited**

Mercedes-Benz Passenger Car and  
Van Dealer

**Mr B Snashfold**  
43 River Valley Road  
Chudleigh  
Knighton  
Newton Abbot  
Devon  
TQ13 0HP

14<sup>th</sup> October 1998

Dear Bob

It is now quite some time since we have been using Pro Tec products. Too many people are quick to criticise our industry and very slow to offer praise when justly deserved.

I feel it is only fair that I write to you to thank you for your loyal service and to the quality of your products which more than exceeded our hopes. Time after time they have turned out on top, enabling us to reduce fuel emissions on potential MoT failures and to increase running performance overall.

“Keep up the good work”

Yours sincerely

**Andrew McLeod**  
Aftersales Director